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**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE
BEFORE THE BOARD OF PATENT APPEALS AND INTERFERENCES**

Applicant(s): Knitl, R., et al.
Appl. No.: 09/254,101
Conf. No.: 6476
Filed: March 1, 1999
Title: METHOD FOR INCORPORATION FUNCTIONS FOR AN AUTOMATIC
CALL DISTRIBUTION SYSTEM INTO AN INTERACTIVE VOICE
ANSWERING SYSTEM
Art Unit: 2645
Examiner: Hoosain, Allan
Docket No.: 112740-072

Mail Stop AF
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450


**NOTICE OF APPEAL FROM THE EXAMINER TO THE BOARD OF PATENT
APPEALS AND INTERFERENCES**

Applicants hereby appeal to the Board of Patent Appeals and Interferences from the last decision of the examiner dated March 4, 2003 rejecting Claims 19, 21, 22, 25, and 30.

The fee for this Notice of Appeal is \$320.00. A check in the amount of the fee is enclosed. The Commissioner is hereby authorized to charge any additional fees which may be required or credit any overpayment to Deposit Account No. 02-1818. A duplicate copy of this sheet is enclosed.

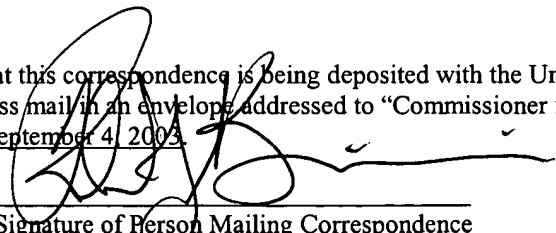
Respectfully submitted,
BELL, BOYD & LLOYD LLC

BY


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DATE September 4, 2003

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to "Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450" on September 4, 2003.


Signature of Person Mailing Correspondence
Robert J. Buccieri
Name of Person Mailing Correspondence